



Dear Clients, Colleagues, Suppliers and other stakeholders.

We stand united with our fellow South Africans as we tackle the challenges of the COVID-19 pandemic

At Solareff we've been aware of the possible effect that COVID-19 could have on commerce since the events in China during January 2020. This moreover influenced the timing of supply of products from China, which we were able to mitigate by means of strong supply chain management principles and we thank our loyal suppliers for this support.

We have kept a close eye on the international rise of the COVID-19 pandemic and the risks associated with the spread of the disease. As precautionary measures, we educated our personnel on applying hygienic practices and introduced a matrix whereby we could prepare our staff for any possible occurrence of the virus in our midst or any adverse effect on business. In support of the principles of social distancing to curb the spread of the disease, some staff members were already working remotely during the last few weeks.

Solareff operations during the national 21-day lockdown period

Due to our early preparations, as of now with the national 21-day lockdown from 26 March to 16 April, we are fully prepared to have all staff members working remotely. Our business would still be impacted but the risks will be mitigated by means whereof all administrative, financial, engineering, sales and planning processes would continue through electronic means off-site as far as possible. All staff members have access to our VPN and the telephone system would forward calls for attendance. Work at current projects that are under construction would need to cease construction at least for this 21-day period and we'll ensure that these sites are secured as far as possible during the lockdown.

Rest assured that we respect the current measures to curb the spread of the virus but remain available for any operational discussions.

In accordance with the directive issued by President Ramaphosa, we will monitor and maintain those PV Power systems that our operations and maintenance team attend to with a focus on safety of persons and property whilst ensuring optimal performance.

Being a resilient and dynamic company, we look forward to resuming our physical engagements with you all as soon as the pandemic has been brought under control. For now, we'll keep in contact by telephone and electronic messages.

Stay safe and keep our country and its people in your prayers.

Regards
DeVilliers Botha
Solareff Chief Operating Officer